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SUMMARY

Martin has over 20 years of experience in SAP and NetWeaver consulting at various levels, including installation, implementation, Customer and Developer support, System Administration, technical and application upgrades, and Migrations. This also includes designing and revising the Technical Architecture Design, to simplify client strategies and the associated homogenous and heterogeneous system copies, configuration of the Client Transport systems, Database Administration and Tuning etc.

Martin has worked with a wide range of Australian and International SAP clients, including Mining, Finance, Media, and various Australian State and Federal government organizations.

- 7 Years (6 years full time) experience as an SAP Primary Support Engineer at Rimini Street
- 4 years freelance SAP Architect and BASIS Project and support work, for clients such included HCL Axon, IBM, Australian Government and Rimini Street
- 12 Years of experience as an SAP Basis Support Engineer at CSC Australia (now DXC Australia)
- 3 Years of experience as an SAP Basis Support Engineer (R2 and R3) at Kimberley Clarke Australia

QUALIFICATIONS

- SAP Technical Architect and BASIS supporter with extensive design, implementation, and support experience,
- Experience with troubleshooting and problem resolution across multiple Operating System and DBMS combinations,
- Extensive use of non SAP Solutions to enable functionality in customer systems,
- Proficient with Cloud and IAAS Services ((AWS, AZURE, etc),
- Excellent Communication skills across all layers of management and end user communities.

SKILLS

SAP Release Experience	Netweaver 7.0 through 7.5 (ABAP / JAVA / dual stack), (including support of S/4HANA and BW and HANA systems)
	Implementation / Upgrade / Support of Netweaver & HANA
	SAP Security, ranging from ABAP and JAVA Authorisation through to implementation & support of GRC, IDM and SSO
	Integration with SAP cloud products (HANA Cloud, Success Factors, C4C, etc)
Database & Operating systems	Linux / AIX / Windows / Solaris Oracle (and others)
	AWS and Azure

RELATED WORK EXPERIENCE

- **Rimini Street, Inc. SAP Primary Support Engineer, BASIS Support**
Responsible for providing SAP Architecture advice and the underlying Basis support across the RSI client base covering all modules, releases, hardware, and database platforms. Issues dealt with range from migrating and upgrading Adobe Document Services, debugging and resolving security issues (from SSO to security vulnerabilities), to developing Customer roadmaps and assisting with upgrades.

- **HCL AXON, SAP Technical Architect and BASIS Support**
Provided advice and services during the planning and delivery of an SAP OS/DB Migration. This included reviewing and assessing the existing system, developing and testing migration strategies and mentoring other staff.
The SAP systems being migrated were R3 4.7, Enterprise Portal 7.3, SCM/APO 7.0 and ECC 6.
The source systems were Solaris / Oracle and the target platform is Windows 2008 / SQL Server 2012 (except for the R3 system, which is being placed on Windows 2003 / SQL Server 2005, prior to being replaced later this year with a more recent release).

IBM Australia, SAP Technical Architect
Provided advice and services on Architectural and Technical issues around an SAP Hardware and OS/ DBMS migration for one of IBM Australia's key clients. After assessing an existing OS / DBMS plan, he collaborated with IBM Architects to prepare Technical Architecture documents, including Technical Infrastructure Requirements, an appropriate migration strategy and a testing strategy.
Additionally, he provided SAP system technical expertise, thought leadership and SAP best practice guidance for the current, alternative and recommended future state technical architecture, and collaborated with the Project Manager and Lead SAP Architect to prepare a detailed implementation plan.

Department of Human Services, SAP BASIS Support
Performed installation and upgrades of NW 731 Systems (CRM, SRM, GRC, and Process Orchestration), mentoring and process improvement. The CRM systems in particular were complex, due to specific privacy legislation that prevented use of the standard multi-company CRM scenarios, the need to communicate via Process Orchestration to legacy mainframe systems, and complex BW and BI reporting structures.

Other project work included the OS/DB migration of an SAP system from a Windows / SQL Server to a virtualised Solaris Oracle environment. This was done under a very tight timeframe as the data centre was being decommissioned.

The environment included multiple ECC6, BobJ, BW, CRM, EP, PI, and SRM landscapes (7.0 to 7.3 releases), plus Solution Manager 7.1, running (mostly) Oracle on Solaris.

- **Rio Tinto Zinc (for CSC Australia)**
Provided Presales Support of the Bid Project, and provided NetWeaver Technical Support during the Transition Phase
Provided team leadership and performed the Installation and Implementation of NetWeaver Ramp-Up products in a green field environment,
Provided ongoing BASIS support of NetWeaver Systems, including on call support for (FI-CO, HR-PY, APO, BW, Portal, SCM, SRM, XI etc),
Provided the Baseline Authorisation Configuration.

OTHER ACCOMPLISHMENTS

SAP Mentor   2011 - 2014

Presented at Industry events (including SAP TechEd)